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Message: Questions about the ATA database

Questions about the ATA database

From Kristen M. Setterlund, MSW, Date Thursday, January 19, 2017

LCSW 3:31 PM

To Kraft, Emily

Cc

Journal Emily.Kraft@oa.mo.gov

Recipients

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Hi Emily,

We are starting to enter clients into the database and had a few questions. Feel free to call me if you want to process any of these.

- The middle name of clients is required. This was not a required field in the past. We will ask worker to get this in the future, but wondered if there was something we could put in the system for now so that we can enroll past clients.
- The full social security number is now required, but we stopped asking for the full number after changes were made to the old database last year only requiring the last four of the social. Now that the full number is required, we are working on getting these numbers, but wondered if we could put zeros until we are able to obtain the numbers from our clients.
- If birth father is known, we are required to enter how many years he went to school or if he is still going, if he is employed/unemployed, and income. Client's don't always have this information, so we wondered if those fields could be optional again.
- At this time, the database will not accept the due dates unless the due date is in the future.
- When we are putting in an address, after we select the county, we are not always finding the City name we need. For example, in Jackson County, there is no an option for Kansas City and for St. Louis City there are only three options in the drop down and then only three zip codes to choose from, but there are a number of other zip codes in the City.

Thanks for your help, Kristen

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